

**Table 2: Relationship between ISO 9001, ISO 14001 / EMAS & ISO 45001
and the 2019 Charter CSPs (detailed version)**

CSP	Domain / control activity	ISO 9001:2015*	ISO 14001:2015* / EMAS	ISO 45001:2018*
A1	Raw material specification procedure			
A1-0	Level Check: The raw material specification procedure is part of the management system documentation. This documentation will be regularly checked by internal and external audits, as well as by "Management reviews".	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
A1-1	Specifications: The specification of each raw material in use must be clearly documented and part of the purchasing agreements. Specifications for each raw material are set and agreed with each of the company functions involved (for example purchasing, technical, formulation, manufacturing, distribution, safety and environmental).	 8.4: Control of externally provided processes, products and services	 6.1.2: Environmental aspects 8.1: Operational planning and control	 6.1.2: Hazard identification and assessment of risks and opportunities 8.1.4 Procurement
A1-2	Raw material selection: Companies will work to continually improve raw material selection, balanced across the three sustainability pillars (social, economic and environmental) by the following actions: - Setting and reviewing specifications for individual raw materials. - Selecting raw materials in a way that looks to: - Establish safety through Raw Material Risk Assessment, by - carrying out a risk-based assessment - minimising as much as possible the use of substances with intrinsic hazardous properties - Manage risks to human health and the environment, by favouring ingredients: - where the margins of safety are wide	 6.1: Actions to address risks and opportunities 8.4: Control of externally provided processes, products and services To fulfil A.I.S.E. standard "life-cycle management principles" shall be part of the procedure.	 6.1.2: Environmental aspects 8.1: Operational planning and control According to the standard "life-cycle management principles" must be considered by evaluating environmental aspects	 6.1.2: Hazard identification and assessment of risks and opportunities 8.1.4: Procurement To fulfil A.I.S.E. standard "life-cycle management principles" and "environmental aspects" shall be part of the procedure.

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	ii. which are readily biodegradable iii. which are less likely to bio-accumulate 3. Companies shall in addition consider, on a case-by-case basis bearing in mind life-cycle management principles, opportunities to use: a. specific recycled materials where these are available b. specific sustainably-sourced raw-materials, incl. bio-based materials. The bio-based material shall be sourced sustainably, taking into account the full value chain, i.e. it i. shall be renewable; ii. shall not adversely affect food security; iii. shall not result in the destruction of critical ecosystems, loss of habitat for endangered species or other negative impacts on the environment, such as that on biodiversity, land use or water quality; iv. shall not result in burden-shifting, taking the full life-cycle into account; v. shall not involve unacceptable social conditions related to human rights, responsible labor practices, fair operating practices, and community involvement and development (in order to address these topics in detail, the 'A.I.S.E Social Responsibility Guidance' for manufacturing companies has been developed)			
A1-3	Ingredients: Right from the development there is attached great importance to minimize the amount of hazardous ingredients and to take care that no classification of the products according to the chemical law is necessary.	 8.4: Control of externally provided processes, products and services	 6.1.2: Environmental aspects 8.1: Operational planning and control	 6.1.2: Hazard identification and assessment of risks and opportunities

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				8.1.4 Procurement
A1-4	Pro-active search: The present and future legislation of each relevant country are observed in terms of possible changes in the categorization or reclassification so that a reaction can follow timely. Pro-active search for recycled and renewable raw materials without offsetting other factors.	 6.1: Actions to address risks and opportunities 8.4: Control of externally provided processes, products and services "Pro-active search" could be taken in consideration or not. It depends on the customer requirements. To fulfil A.I.S.E. standard "Pro-active search" shall be part of the procedure.	 6.1.2: Environmental aspects 8.1: Operational planning and control "Pro-active search" could be taken in consideration or not. It depends on the requirements of interested parties. To fulfil A.I.S.E. standard "Pro-active search" shall be part of the procedure.	 6.1.2: Hazard identification and assessment of risks and opportunities 8.1.4: Procurement "Pro-active search" could be taken in consideration or not. It depends on the requirements of interested parties. To fulfil A.I.S.E. standard "Pro-active search" shall be part of the procedure.
A2	Raw materials ordering procedure			
A2-0	Level Check: The raw material ordering procedure is part of the management system documentation. This documentation will be regularly checked by internal and external audits as well as by "Management reviews".	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
A2-1	Selected users: Only authorized employees are allowed to order raw materials. Only raw materials resulting from approved and authorized orders are received.	 8.4: Control of externally provided processes, products and services	 8.1: Operational planning and control	 8.1.4: Procurement
A2-2	Purchases: All raw materials must be released by authorized persons. Written test procedures must be respected. Purchases are made from an approved raw material list complying with the raw material specifications.	 8.4: Control of externally provided processes, products and services	 8.1: Operational planning and control	 8.1.4: Procurement

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A2-3	Ordering procedure: The ordering procedure covers the review and approval of customized orders (=deviating from approved specs)	 8.4: Control of externally provided processes, products and services	 8.1: Operational planning and control Despite it is no requirement of the standard to provide procedures for the ordering process, environmental aspects should be taken in consideration.	 8.1.4: Procurement Despite it is no requirement of the standard to provide procedures for the ordering process, safety aspects should be taken in consideration.
A2-4	Continuity plans: Only authorized suppliers are allowed to deliver raw materials. Business continuity plans are maintained and updated (agreements in place with alternative suppliers for all raw materials).	 8.4: Control of externally provided processes, products and services The organization shall evaluate and select suppliers. The criteria for selection and evaluation shall be established by the company. It must be assured that "Continuity plans" are part of the criteria.	 8.1: Operational planning and control Despite it is no direct environmental aspect, organisations shall evaluate and select suppliers under environmental criteria.	 8.1.4: Procurement Despite it is no direct requirement, organisations shall evaluate and select suppliers under safety criteria.
A3	Raw materials receiving procedure			
A3-0	Level Check: This process will be regularly checked by internal and external audits as well as by "Management reviews".	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review

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A3-1	Authorized orders: Quality controls are performed according to specific operating procedures. Only raw materials resulting from approved and authorized orders are received.	 8.4: Control of externally provided processes, products and services 8.4.3: Information for external providers	 no requirement	 no requirement
A3-2	Receiving documentation: Shipping and receiving documentation requirements are in place (e.g. MSDS)	 8.4: Control of externally provided processes, products and services 8.4.3: Information for external providers	 no requirement	 no requirement
A3-3	Materials inspected: Specific entrance checks are defined for each raw material.	 8.4: Control of externally provided processes, products and services	 6.1.2: Environmental aspects 8.1: Operational planning and control Despite it is no direct environmental aspect, organisations shall inspect the raw materials under environmental criteria.	 6.1.2: Hazard identification and assessment of risks and opportunities 8.1.4: Procurement Despite it is no direct requirement, organisations shall inspect the raw materials under safety criteria.
A3-4	Receiving log: The results of the entrance check are documented. A receiving log is maintained.	 8.4: Control of externally provided processes, products and services	 no requirement	 no requirement

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A3-5	Analytical methods: Specific analytical methods are defined for each raw material, or acceptance is based on certificate of analysis.	 8.4: Control of externally provided processes, products and services	 9.1: Monitoring, measurement, analysis and evaluation Despite it is no direct environmental aspect, organisations shall establish analytical methods for the control of raw materials under environmental criteria.	 9.1: Monitoring, measurement, analysis and performance evaluation Despite it is no direct requirement, organisations shall establish analytical methods for the control of raw materials under safety criteria.
A3-6	Sample testing: Periodical sample testing is performed for raw materials accepted based on certificate of analysis.	 8.4: Control of externally provided processes, products and services	 9.1: Monitoring, measurement, analysis and evaluation Despite it is no direct environmental aspect, organisations shall establish procedures for sample testing under environmental criteria.	 9.1: Monitoring, measurement, analysis and performance evaluation Despite it is no direct requirement, organisations shall establish procedures for sample testing under safety criteria.
A4	Raw materials handling in production			
A4-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review

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A4-1	Material safety data sheet: Material safety data sheets are available for each raw material before use in production or use for other purposes such as development, engineering or cleaning.	 8.4: Control of externally provided processes, products and services	 6.1.2: Environmental aspects 8.1: Operational planning and control	 8.1.4: Procurement
A4-2	Safety evaluation: A safety evaluation will be done by authorized persons. Only raw materials are put into production for which a safety evaluation, covering both human health and the environment, exists. This safety evaluation might be obtained through: - The consultation of HERA (or equivalent) risk assessments when available and/or - A procedure for obtaining safety evaluations from suppliers or through collaborative networks and/or - A procedure for conducting own safety evaluations	 8.3: Design and development of products and services The company must specify the characteristics of the product that are essential for its safe and proper use. It must be assured that "safety evaluation" is performed under special criteria for detergents.	 6.1.2: Environmental aspects 8.1: Operational planning and control	 6.1.2: Hazard identification and assessment of risks and opportunities 8.1.4: Procurement
D	Resource use in production			
D1-0	Level Check: This process will be regularly evaluated by management reviews.	 It is no requirement of the standard to improve resource use in production and to provide data about it.	 9.2: Internal audit 9.3: Management review	 It is no requirement of the standard to improve resource use in production and to provide data about it.
D1-1	Water use: Water statistics are regularly created. Water use is monitored in production and processes in order to improve water consumption.	 no requirement	 6.1.2: Environmental aspects	 no requirement

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D1-2	Energy use: Energy statistics (e.g. electricity, gas, fuel) are regularly created. Energy use is monitored in production and processes in order to improve the consumption.	 no requirement	 6.1.2: Environmental aspects	 no requirement
D1-3	Raw material: Raw material use is monitored in production and processes in order to improve the consumption.	 no requirement	 6.1.2: Environmental aspects	 no requirement
D1-4	Packaging use: Packaging use is monitored in production and processes in order to improve the consumption.	 no requirement	 6.1.2: Environmental aspects	 no requirement
D2	Targets and objectives (internal)			
D2-0	Level Check: This process will be regularly evaluated by management reviews. Certain KPIs are reported on a regularly basis.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 no requirement
D2-1	Targets and objectives: The company's policy is base for targets and objectives: e.g. reducing waste, reduction in the consumption of packaging and utilities (energy, water). Targets should be formulated by using the KPI's.	 6.2: Quality objectives and planning to achieve them It is no requirement of the standard to set up targets for resource use in production. Thus it may be possible that companies want to reduce production costs (e.g. energy, water). If so the relevant data must be provided.	 6.2: Environmental objectives and planning to achieve them	 no requirement
E1	Social Responsibility (SR) policy and Occupational health and safety management			

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E1-0	Level Check: This process will be regularly evaluated by management reviews and checked by internal and external audits.	 It is no requirement of the standard to provide OHS-risk assessment.	 It is no requirement of the standard to provide OHS-risk assessment.	 9.2: Internal audit 9.3: Management review
E1-1	Risk assessment: The assessment of the hazard potential of the work places and work equipment occurs regularly during inspections. In addition work place analysis (hazardous materials) is performed. Risk assessment process is in place providing: - the identification of hazards that could arise from and within the manufacturing activities, including non-standard activities, and that may have a significant impact on occupational health and safety - the assessment of the potential of each of these hazards to cause harm	 It is no requirement of the standard to provide OHS-risk assessment.	 It is no requirement of the standard to provide OHS-risk assessment.	 6.1.2: Hazard identification and assessment of risks and opportunities
E2	Social Responsibility (SR) policy and Occupational health and safety management			
E2-0	Level Check: A special safety management process has been established. This process will be regularly evaluated by management reviews and checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
E2-1	Safe handling: The handling of hazardous materials is explained in operating instructions (including the use of personal protection equipment) which are used to train the employees regularly. Procedures for safe handling and operation are in place (based on the risk evaluation, e.g. by using the A.I.S.E. Enzymes Guidelines).	 8.5: Production and service provision 7.2: Competence Safe handling must be part of a procedure as well as regularly safety training.	 6.1.2: Environmental aspects 7.2: Competence Safe handling must be part of a procedure. Normally those procedures are in place under environmental aspects.	 8.1: Operational planning and control 8.1.2: Eliminating hazards and reducing OH&S risks 7.2: Competence

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E2-2	Emergency situations: Emergency situations and potential accidents are identified and procedures to prevent or mitigate health and safety impacts of such events are in place; contingency and natural disaster plans are in place. To keep the employees informed regularly exercises are held.	 8.5: Production and service provision 7.2: Competence Emergency situations must be part of a procedure as well as regularly emergency training.	 8.2: Emergency preparedness and response	 8.2: Emergency preparedness and response
E2-3	Safety concerns: There is a mechanism in place to report safety concerns, occupational accidents or injuries. Issues are investigated and addressed. The personal protective clothing (e.g. safety glasses, gloves) are available for the employees.	 8.5: Production and service provision 7.2: Competence Safety concerns must be part of a procedure.	 6.1.2: Environmental aspects 8.1: Operational planning and control Safety concerns must be part of a procedure. Normally those procedures are in place under environmental aspects.	 8.1: Operational planning and control 8.1.2: Eliminating hazards and reducing OH&S risks
E2-4	Maintenance program: A maintenance program for equipment is established. Employee reports of malfunctioning equipment which may result in occupational health or safety issues are investigated and addressed. The safety of the work places is regularly evaluated according to national regulations. The obligatory checked plants (e.g. fork lift trucks, roller shutter) are inspected regularly.	 8.5.1: Control of production and service Provision The maintenance program must also include the obligatory inspections.	 9.1: Monitoring, measurement, analysis and evaluation A maintenance program must be part of a procedure. Normally those procedures are in place under environmental aspects.	 9.1: Monitoring, measurement, analysis and performance evaluation

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E3	Targets and objectives (internal)			
E3-0	Level Check: This process will be regularly evaluated by management reviews.	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review
E3-1	Targets and objectives: Setting of targets and objectives for continuous improvement e.g. reduction of accidents etc.	😐 6.2: Quality objectives and planning to achieve them It is no requirement of the standard to set up OHS-targets. But companies could do this to improve their infrastructure and work environment.	😐 6.2: Environmental objectives and planning to achieve them It is no requirement of the standard to set up OHS-targets. But companies could do this.	😊 6.2: OH&S objectives and planning to achieve them
F1	Environmental risk assessment			
F1-0	Level Check: A special environmental risk assessment process has been established. This process will be regularly evaluated by management reviews and checked by internal and external audits.	😞 It is no requirement of the standard to provide environmental risk assessment.	😊 9.2: Internal audit 9.3: Management review	😞 It is no requirement of the standard to provide environmental risk assessment.
F1-1	Risk assessment: Risk assessment process in place providing: - the identification of hazards that could arise from and within the manufacturing activities, including non-standard activities, and that may have a significant impact on environmental safety - the assessment of the potential of each of these hazards to cause harm. - the legal requirements	😐 6.1: Actions to address risks and opportunities It is no requirement of the standard to provide environmental risk assessment. But	😊 6.1: Actions to address risks and opportunities 6.1.2: Environmental aspects	😐 6.1: Actions to address risks and opportunities It is no requirement of the standard to provide environmental risk assessment. But

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		companies could do this in addition to their quality risk assessment		companies could do this in addition to their OH&S -risk assessment
F2	Environmental safety procedures			
F2-0	Level Check: Both the internal audit procedure and the management review take in consideration the environmental aspects and performance.	 It is no requirement of the standard to provide environmental safety procedures.	 9.2: Internal audit 9.3: Management review	 It is no requirement of the standard to provide environmental safety procedures.
F2-1	Safe handling: Procedures for environmentally safe handling and operation are in place (based on the risk assessment) The hazardous to water materials and hazardous materials are well documented (e.g. material safety data sheets)	 no requirement	 8.1: Operational planning and control	 8.1: Operational planning and control 8.1.2: Eliminating hazards and reducing OH&S risks It is no requirement of the standard to provide environmental safety procedures. But companies could do this in addition to their OH&S -risk handling procedures
F2-2	Emergency situations: Site emergency plans are in place. Emergency situations and potential accidents are identified and procedures to prevent or mitigate environmental safety impacts of such events are in place; contingency and natural	 8.5: Production and service provision Despite it is no requirement of the	 8.2: Emergency preparedness and response	 8.2: Emergency preparedness and response

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	disaster plans with respect to environmental safety are in place.	standard to provide procedures for environmental emergency situations companies could do this to get their infrastructure and work environment under control.		Despite it is no requirement of the standard to provide procedures for environmental emergency situations companies could integrate this in their OH&S - procedures.
F2-3	Safety concerns: There is a mechanism in place to report environmental safety concerns or environmental safety accidents. Issues are investigated and addressed. The places where hazardous to water materials are handled are defined and constructed in accordance with the relevant legal requirements.	 no requirement	 8.1: Operational planning and control 8.2: Emergency preparedness and response	 8.1: Operational planning and control 8.2: Emergency preparedness and response Despite it is no requirement of the standard to provide procedures for environmental safety concerns companies could integrate this in their OH&S - procedures.
F2-4	Maintenance program: The compliance with environmental laws and other regulations and the check of the relevance for the company is performed conscientiously. Establishment of a maintenance program for environmental control	 8.5.1: Control of production and service Provision	 9.1: Monitoring, measurement, analysis and evaluation	 9.1: Monitoring, measurement, analysis and evaluation

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	equipment. Investigate and resolve employee reports of malfunctioning equipment which may result in environmental safety issues.	The maintenance program must also include the obligatory inspections. Companies could do this to get their infrastructure and work environment under control.		Despite it is no requirement of the standard to provide procedures for a environmental maintenance program companies could integrate this in their OH&S - procedures
F3	Targets and objectives			
F3-0	Level Check: This process will be regularly evaluated by management reviews.	☹️ It is no requirement of the standard to provide environmental targets and objectives	😊 9.2: Internal audit 9.3: Management review	☹️ It is no requirement of the standard to provide environmental targets and objectives
F3-1	Targets and objectives: Objectives and targets will be regularly developed for continuous improvement.	😊 6.2: Quality objectives and planning to achieve them It is no requirement of the standard to set up Environmental targets. But companies could do this.	😊 6.2: Environmental objectives and planning to achieve them	😊 6.2: OH&S objectives and planning to achieve them It is no requirement of the standard to set up Environmental targets. But companies could do this.
H1	Product recall procedure			
H1-0	Level Check: This process will be regularly checked by internal and external audits.	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review

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		Despite it is no requirement of the standard to provide a product recall procedure companies could integrate that	Despite it is no requirement of the standard to provide a product recall procedure companies could integrate that	Despite it is no requirement of the standard to provide a product recall procedure companies could integrate that
H1-1	Standard operating procedures: Standard operating procedures with respect to product recalls are in place guiding the company's employees on how to react in a situation where a product recall may be necessary, allowing them to respond quickly to: - decide whether a recall is necessary and how it will be conducted - manage the recall as to minimize or eliminate danger or risks to consumers and the local community, risk to customers or other trade partners, risk to employees, risk to the company's reputation and its shareholders These operating procedures should: - define guidelines for the handling of recalls depending on the severity of the fault and its potential accidents - define criteria that should lead to raise alarm to all relevant employees, detailing the company people they should contact - ensure that key information needed to identify the affected products can be quickly established (product name/brand name/variety/pack size/production codes/etc.) - ensure that recall activity is monitored by the appropriate personnel (operations, QA/QC, public affairs, insurance, etc.)	 8.5.5 Post-delivery activities It is no direct requirement of the standard to set up a "Product recall procedure". But companies shall do so if it would be a customer requirement.	 8.1: Operational planning and control 8.2: Emergency preparedness and response Despite it is no requirement of the standard to provide procedures for a product recall, companies could do this to get potential environmental risks under control.	 8.1: Operational planning and control 8.2: Emergency preparedness and response Despite it is no requirement of the standard to provide procedures for a product recall, companies could do this to get potential OH&S risks under control.

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	- ensure that suspect and retrieved stock can be securely isolated until disposal arrangements are in place - put in place agreements with suppliers and distributors, stipulating their duty to notify the company in case they become aware of faults, detailing the company people they should contact - ensure a consumer "care line" facility via free phone number and/or e-mail address is operated to receive enquiries, comments and complaints about the products and their performance and acceptability			
H2	Product recall communication			
H2-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review Despite it is no requirement of the standard to provide a product recall communication procedure companies could integrate that	 9.2: Internal audit 9.3: Management review Despite it is no requirement of the standard to provide a product recall communication procedure companies could integrate that	 9.2: Internal audit 9.3: Management review Despite it is no requirement of the standard to provide a product recall communication procedure companies could integrate that
H2-1	Communication guidelines and procedures: Communication guidelines and procedures in case of recall are in place so as to eliminate or minimize risk to: - consumers and local community - customers and other trade partners - employees - shareholders (incl. reputation)	 7.4: Communication 8.7: Control of nonconforming outputs Procedures must include communication guidelines for "Product recall".	 7.4: Communication Despite it is no requirement of the standard to provide procedures for a product recall communication, companies could do this	 7.4: Communication Despite it is no requirement of the standard to provide procedures for a product recall communication, companies could do this

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			to prevent negative image.	to prevent negative image.
I1	Finished product safety evaluation			
I1-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
I1-1	Safety evaluation: Safety evaluation process is in place providing: - the identification of hazards that could arise throughout use and disposal of finished products including its physical form, its mode of use and its packaging (covering intended handling, foreseeable misuse and accidents) - the assessment of the potential of each of these hazards to cause harm to consumers or professional customers A special safety evaluation for products is done, documented and kept up-to-date. Basically a material safety data sheet of each product is done for the customer so that all important information can be found for the safe handling and disposal.	 8.6: Release of products and services The organization shall monitor and measure the characteristics of the product to verify that product requirements have been met. This shall also include a safety evaluation.	 6.1.2: Environmental aspects A safety evaluation could take place as an indirect environmental aspect.	 8.1: Operational planning and control 6.1: Actions to address risks and opportunities A safety evaluation could take place as part of risk assessments.
I1-2	Risk assessment: No finished product is put on the market before a risk assessment on the finished product according to the relevant law has been conducted and necessary amendments have been made.	 6.1: Actions to address risks and opportunities A risk assessment that includes finished products could take place.	 6.1.2: Environmental aspects A risk assessment that includes finished products could take place.	 6.1: Actions to address risks and opportunities A risk assessment that includes finished products could take place.

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I2	Classification, labelling and packaging of finished products			
I2-0	Level Check: This process will be regularly checked by internal and external audits.	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review
I2-1	Classification: Classification of all finished products is in place (category of danger, health and eco-toxicological hazards). The determination about specifications according to the relevant law (e.g. European and national law) is performed by qualified specialists.	😊 8.5.2: Identification and traceability The organization shall ensure that the relevant law will be respected by classification and labeling.	😊 8.1: Operational planning and control	😐 8.1: Operational planning and control The organization shall ensure that the relevant law will be respected by classification and labeling.
B1	Selection of raw material / packaging suppliers			
B1-0	Level Check: This process will be regularly checked by internal and external audits.	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review
B1-1	Register: A register of approved raw material and packaging suppliers is in use. The register of approved raw material and packaging suppliers documents the suppliers' capabilities and which of the relevant control systems they have in place.	😊 8.4: Control of externally provided processes, products and services	😊 8.1: Operational planning and control	😊 8.1.4: Procurement
B1-2	Vendor classification system: A vendor classification system is in place	😐 8.4: Control of externally provided processes, products and services	😐 8.1: Operational planning and control	😐 8.1.4: Procurement

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	When practical and viable, suppliers showing evidence of improving sustainability of their own operations, are favoured: - suppliers having quality & assurance management systems in place; - suppliers having occupational health and safety control arrangements in place; - suppliers having environmental management systems in place; - suppliers having social standards in place and respecting ILO standards;	Despite it is no requirement of the standard to provide a vendor classification system, companies could do this in order to regard this as a quality aspect.	Despite it is no requirement of the standard to provide a vendor classification system, companies could do this in order to regard this as an indirect environmental aspect.	Despite it is no requirement of the standard to provide a vendor classification system, companies could do this in order to regard this as a safety aspect.
C1	Packaging material specification and design procedure			
C1-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
C1-1	Material specification, design guidelines and specifications: Packaging material specification, design guidelines and specifications are set and agreed on with each of the key company functions involved (for example purchasing, manufacturing, SHE)	 8.4: Control of externally provided processes, products and services Despite it is no requirement of the standard to take in consideration packaging material specification, companies should do this.	 8.1: Operational planning and control Despite it is no requirement of the standard to take in consideration packaging material specification, companies should do this.	 8.1.4: Procurement Despite it is no requirement of the standard to take in consideration packaging material specification, companies should do this.
C1-2	Selection and design policy: There is a packaging material selection and design policy in place to guide the relevant people to: - reduce packaging consumption by minimizing volume and weight;	 8.4: Control of externally provided processes, products and services	 8.1: Operational planning and control 6.1.2: Environmental aspects	 8.1.4: Procurement 6.1: Actions to address risks and opportunities

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	- favour packaging design and materials that minimize potential environmental impacts; - favour packaging design and materials that permit environmental responsible use of the contents and disposal of packaging; - favour packaging design and materials that permit recovery after use; without compromising economic and social sustainability (fitness for purpose and safety).	Despite it is no requirement of the standard to have a packaging material selection and design policy in place, companies should do this.	Despite it is no requirement of the standard to have a packaging material selection and design policy in place, companies should do this.	Despite it is no requirement of the standard to have a packaging material selection and design policy in place, companies should do this.
C1-3	Recycled and renewable packaging: Pro-active search for recycled and renewable packaging materials without offsetting other factors	 8.4: Control of externally provided processes, products and services Despite it is no requirement of the standard to have a pro-active search for recycled and renewable packaging materials in place, companies should do this.	 8.1: Operational planning and control 6.1.2: Environmental aspects Despite it is no requirement of the standard to have a pro-active search for recycled and renewable packaging materials in place, companies should do this.	 It is no requirement of the standard to have a pro-active search for recycled and renewable packaging materials in place
G1	Classification, labelling and packaging procedures for distribution			
G1-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
G1-1	Product classification: A product classification system is in place (category of danger, health and eco-toxicological hazards)	 8.5.2: Identification and traceability	 8.1: Operational planning and control	 8.1.4: Procurement

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			6.1.2: Environmental aspects	6.1: Actions to address risks and opportunities
G1-2	Packaging: Packaging materials and containers are designed giving consideration to the nature of the product and method of shipment	😊 8.5.2: Identification and traceability 8.5.4: Preservation	😊 8.1: Operational planning and control 6.1.2: Environmental aspects	😞 It is no requirement of the standard to have a special design procedure in place for packaging materials.
G2	Distribution procedures			
G2-0	Level Check: This process will be regularly checked by internal and external audits.	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review	😊 9.2: Internal audit 9.3: Management review
G2-1	Safe handling, storage and distribution: Procedures for (environmental) safe handling, storage and distribution are in place (based on the safety evaluation), including the use of collective and personal protection equipment	😊 8.5.4: Preservation Despite it is no requirement of the standard to have procedures for (environmental) safe handling, storage and distribution in place (including the use of collective and personal protection equipment),	😊 8.1: Operational planning and control 6.1.2: Environmental aspects	😊 8.1.4: Procurement 6.1: Actions to address risks and opportunities Despite it is no requirement of the standard to have procedures for (environmental) safe handling, storage and distribution in place,

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		companies should do this.		companies should do this.
G2-2	Emergency situations: Emergency situations and potential accidents are identified and procedures to prevent or mitigate health and (environmental) safety impacts of such events are in place (e.g. by using the A.I.S.E. Transportation Guidelines)	 8.5.4: Preservation Despite it is no requirement of the standard to have procedures for emergency situations and potential accidents in place, companies should do this.	 8.2: Emergency preparedness and response	 8.2: Emergency preparedness and response
J1	Safe use icons usage policy:			
J1-1	Establishing a safe use icons usage policy: Companies should establish a policy of providing direct access to information to guide consumers in the sensible and safe use and disposal of products and packaging. Specifically, this policy shall have as its aim that the safe use advice be used on products as set out in the A.I.S.E. guidelines using pictograms and standard phrases grouped together in a 'sensible advice box'. In a business-to-business situation, companies shall provide additional communication means such as personal contacts (account management), training (in-house or on-site), technical service and technical product information sheets.	 5.2: Policy Despite it is no requirement of the standard to set a safe use icons usage policy companies could add it to their quality policy.	 5.2: Environmental policy Despite it is no requirement of the standard to set a safe use icons usage policy companies could add it to their environmental policy.	 5.2: OH&S policy Despite it is no requirement of the standard to set a safe use icons usage policy companies could add it to their OH&S policy.

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J2	Best use information usage policy:			
J2-1	Establishing a best use information usage policy: The company must establish an internal policy aimed maximizing the usage of the relevant A.I.S.E. best use information per product sector across all relevant SKUs, subject to product appropriateness, suitability and label space. For the purpose of verification, the company shall provide evidence of the existence of such a policy and that it is included at least quarterly in compliance reviews."	 5.2: Policy Despite it is no requirement of the standard to set a best use information usage policy companies could add it to their quality policy.	 5.2: Environmental policy Despite it is no requirement of the standard to set a best use information usage policy companies could add it to their environmental policy.	 5.2: OH&S policy Despite it is no requirement of the standard to set a best use information usage policy companies could add it to their OH&S policy.
J3	Professional customer information (I&I sector)			
J3-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
J3-1	Material safety data sheets: Material safety data sheets for all finished products are readily available for professional customers	 8.5: Production and service provision Material safety data sheets for all finished products must be available (not only for dangerous goods).	 8.1: Operational planning and control Material safety data sheets for all finished products must be available (not only for dangerous goods).	 8.1: Operational planning and control Material safety data sheets for all finished products must be available (not only for dangerous goods).

**Table 2: Relationship between ISO 9001, ISO 14001 / EMAS & ISO 45001
and the 2019 Charter CSPs (detailed version)**

J3-2	Product use information: Accurate and timely product use information is maintained (including information on dosage and - if appropriate - I&I pictograms)	 It is no requirement of the standard to provide product use information.	 It is no requirement of the standard to provide product use information.	 It is no requirement of the standard to provide product use information.
J3-3	Language: Language of information is aligned with geography	 It is no requirement of the standard to align the language of information with geography	 It is no requirement of the standard to align the language of information with geography (except instructions in case of dangerous goods).	 It is no requirement of the standard to align the language of information with geography (except instructions in case of dangerous goods).
J4	Technical and customer service for professional customers (I&I sector)			
J4-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 no requirement	 no requirement
J4-1	Complaints: There is a procedure in place for responding to customer enquiries, complaints or comments	 9.1.2: Customer satisfaction 10.2: Nonconformity and corrective action	 It is no requirement of the standard to have a procedure in place for responding to customer enquiries	 It is no requirement of the standard to have a procedure in place for responding to customer enquiries
J4-2	Training: Training information and programs (in-house or on-site) are available to professional customers	 It is no requirement of the standard to provide training programs to professional customers	 It is no requirement of the standard to provide training programs to professional customers	 It is no requirement of the standard to provide training programs to professional customers
K1	New products development			
K1-0	Level Check:			

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	This process will be regularly checked by internal and external audits.	no requirement	9.2: Internal audit 9.3: Management review	no requirement
K1-1	Life cycle thinking: "Life cycle thinking" is applied in the development of new products, meaning when new measures are put in place to reduce the environmental burden of products across their life cycle, an evaluation is made that: - the product is still able to deliver an acceptable level of cleaning performance - there will be a net reduction This will cover a.o.: - that products are thoroughly tested (e.g. stability) during their entire life-cycle; - that test results are used during product development in order to optimise product performance in terms of both meeting consumer needs and maximum eco-efficiency.	 It is no requirement of the standard to have a procedure in place for "Life cycle thinking".	 6.1.2: Environmental aspects "Life cycle thinking" must be taken in consideration under indirect environmental aspects.	 It is no requirement of the standard to have a procedure in place for "Life cycle thinking".
K2	Product review procedure			
K2-0	Level Check: This process will be regularly checked by internal and external audits.	 no requirement	 no requirement	 no requirement
K2-1	Consumer 'care-line' facility: A consumer 'care-line' facility available via a 'freephone' telephone number (and / or an e-mail address) to receive enquiries, comments and complaints from consumers about the products and their performance and acceptability. This facility should be operated under procedures which will ensure that:	 It is no requirement of the standard to have a consumer 'care-line' facility available.	 It is no requirement of the standard to have a consumer 'care-line' facility available	 It is no requirement of the standard to have a consumer 'care-line' facility available

**Table 2: Relationship between ISO 9001, ISO 14001 / EMAS & ISO 45001
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	- enquiries are appropriately answered, and complaints are investigated and a suitable response made - reference is made to suitably qualified or responsible persons as necessary or legally required - enquiries, comments and complaints are logged in appropriate detail to provide a basis for review and corrective action or improvement			
K2-2	Information on accidents: A procedure for acquiring and reviewing available information on accidents with the products, for example as made available via Poison Control Centres	 It is no requirement of the standard to have a procedure in place for getting information on accidents with products.	 It is no requirement of the standard to have a procedure in place for getting information on accidents with products.	 It is no requirement of the standard to have a procedure in place for getting information on accidents with products.
K2-3	Feedback: A procedure for organising and reviewing all available feedback, whether from routine use, failures, accidents or emergencies as a basis for continual improvement."	 It is no requirement of the standard to have a feedback procedure in place.	 It is no requirement of the standard to have a feedback procedure in place.	 It is no requirement of the standard to have a feedback procedure in place.
K3	Targets and objectives (internal)			
K3-0	Level Check: This process will be regularly checked by internal and external audits.	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review	 9.2: Internal audit 9.3: Management review
K3-1	Eco-efficiency: Objectives and targets for achieving eco-efficiency are set	 It is no requirement of the standard to set up objectives and targets for achieving eco-efficiency.	 It is no requirement of the standard to set up objectives and targets for achieving eco-efficiency.	 It is no requirement of the standard to set up objectives and targets for achieving eco-efficiency.
K3-2	Improvement:			

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	Opportunities for improvement are stimulated and properly assessed	9.3: Management review 10.3: Continual improvement	9.3: Management review 10.3: Continual improvement	9.3: Management review 10.3: Continual improvement
L1	Internal Sustainability Target Setting			
L1-1	Establishing targets: These targets shall cover all primary KPIs used in the A.I.S.E. KPI reporting, plus any other KPIs which the company considers relevant to its internal processes. For the purpose of verification, the company shall provide evidence of the existence of such targets and that they are reviewed at least annually.	 6.2: Quality objectives and planning to achieve them Despite it is no requirement of the standard to set targets covering the A.I.S.E. KPIs companies could do that.	 6.2: Environmental objectives and planning to achieve them Despite it is no requirement of the standard to set targets covering the A.I.S.E. KPIs companies could do that.	 6.2: OH&S objectives and planning to achieve them Despite it is no requirement of the standard to set targets covering the A.I.S.E. KPIs companies could do that.
M1	ASP Adoption Policy (Consumer Products)			
M1-1	Establishing a ASP Adoption Policy : The company shall establish and maintain a policy on increasing the number of SKUs achieving ASP status, as soon as those ASPs become available from A.I.S.E.	 5.2: Policy Despite it is no requirement of the standard to set a ASP Adoption Policy companies could add it to their quality policy.	 5.2: Environmental policy Despite it is no requirement of the standard to set a ASP Adoption Policy companies could add it to their environmental policy.	 5.2: OH&S policy Despite it is no requirement of the standard to set a ASP Adoption Policy companies could add it to their OH&S policy.
N1	GPP Adoption Policy (I&I Products)			
N1-1	Establishing a GPP Adoption Policy :			

**Table 2: Relationship between ISO 9001, ISO 14001 / EMAS & ISO 45001
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	The company shall establish and maintain a policy on increasing the number of SKUs achieving compliance with the GPP Guidelines.	5.2: Policy Despite it is no requirement of the standard to set a GPP Adoption Policy companies could add it to their quality policy.	5.2: Environmental policy Despite it is no requirement of the standard to set a GPP Adoption Policy companies could add it to their environmental policy.	5.2: OH&S policy Despite it is no requirement of the standard to set a GPP Adoption Policy companies could add it to their OH&S policy.
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*Numbers are indicating the correspondent clause of the reference. In case of EMAS the numbers are part of annex "II-A".

Legend:



Standard contains no requirements to fulfil the CSP.



Standard could fulfil the CSP under certain conditions.



Standard fulfils the CSP (at least scoring level 3).